

INTEGRATED MANAGEMENT SYSTEM POLICY

General Management of SEMPSA Joyería Platería, SA., assumes the compromise and leadership in the implementation, maintenance, development, maximization, communication and continuous improvement, for which it establishes the next guide lines:

- Continuously, maintain, develop and improve the integrated management system according to the established in the standards UNE-EN ISO 9001:2008, UNE-EN ISO 14001:2004 and OHSAS 18001:2007.
- The compromise to fully comply with the customer's requirements and expectations, ensuring that all staff participating in SEMPSA Joyería Platería SA's activities, suitably puts the procedures corresponding to their jobs into practice, always focusing on the fact that we all work for our customers.
- Development and planification of the activities always considering the variable aspects with respect to environment and Health & Safety standards.
- Promote the environmental respect and development of a cautious work culture related to Health & Safety among all members at the company.
- Training and information of all the company's staff, encouraging the awareness and involvement of all of them in the compliance of the established targets within of the Integrated Management System.
- Know, assume and comply with the legal requirements and regulations applicable, as well as those demanded by our clients in all services rendered by our organization.
- Maintain fluent and constructive communication channels within all the organization processes, encouraging the participation in all the areas.



Madrid 1st July of 2009

Julián Sardá de las Heras

General Manager of SEMPSA Joyería Platería, SA.